

## 2024 Annual Enrollment and Health Plan Selection— Plan Design and Rate Renewals



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Group Health Plan Renewal &

Annual Enrollment Webinar Series



## Roadmap for Today

01	Key Dates
02 N	Dental Vendor Active Selection  Delta Dental Updates and Pricing
03	Active Medical Plan Updates and Pricing
04	Retiree Medical Plan Updates and Pricing
05	Annual Renewal
06	Updates to MyCPG Accounts
07	Reflections, Questions, and Discussion

## 01. Key Dates

#### == 2024 Health Plan Renewal and Annual Enrollment Timeline ==



## January to July

- Policy and design process
- Pricing
- Renewals
- Renewal supporting materials
- Member communications

## August to September

- Offering dental?
   Mandatory selection!
- Plan renewals release date: 8/24
- Group plan renewals: 8/24–9/29
- Enrollment system preparation
- Member communication mailings

## October to November

- Active Member AE dates
  - 1st Session: 10/11-11/1
  - 2nd Session: 10/25-11/15
- Pre-65 Former Employee dates: 10/25–11/15
- Post-65 Former Employee dates: 10/16–11/17\*
- Vendor / member account set-up

## December to January

- CPG conducts a Quality review of AE transactions
- Member ID card production and mailing

\*Dates are subject to change.

02. Active and Retiree Dental Plan

**Updates and Pricing** 

#### Dental Business Awarded to Delta Dental



Lowest



Brand recognition has perceived value



Broader provider network



Largest dental vendor

## **Network Comparison**

Geographic network access

Dental network provider overlap

Net effective claims discount



96%

67%

24%



97% 🛊

79% 👚

31% 🛊



## Dental Plan Comparison—Premium Plan

		Premium Plan (2024)		
	Dental & Ortho (Current)	PPO Network	Premier Network	Out-of-Network
Deductible	\$25 individual / \$75 family*	\$0/\$0	\$0/\$0	\$50/\$150
Annual Benefit Limit**	\$2,000	\$3,000	\$2,500	\$2,000
Preventive and Diagnostic	No Charge	No Charge	No Charge	No Charge
Basic Restorative	85% Coinsurance	85% Coinsurance	85% Coinsurance	75% Coinsurance
Major Restorative	85% Coinsurance	85% Coinsurance	85% Coinsurance	75% Coinsurance
Orthodontia Services	50% Coinsurance	50% Coinsurance	50% Coinsurance	40% Coinsurance
Orthodontia Lifetime Maximum**	\$1,500	\$2,000	\$2,000	\$1,500

<sup>\*</sup>Deductible is waived for services utilizing Cigna's DPPO Advantage Network.

<sup>\*\*</sup>Maximum applies across networks.

## Dental Plan Comparison—Comprehensive

		Comprehensive (2024)		
	Basic (Current)	PPO Network	Premier Network	Out-of-Network
Deductible	\$50 individual / \$150 family*	\$0/\$0	\$0/\$0	\$100/\$300
Annual Benefit Limit**	\$2,000	\$2,500	\$2,000	\$1,500
Preventive and Diagnostic	No Charge	No Charge	No Charge	No Charge
Basic Restorative	85% Coinsurance	85% Coinsurance	85% Coinsurance	75% Coinsurance
Major Restorative	50% Coinsurance	50% Coinsurance	50% Coinsurance	40% Coinsurance
Orthodontia Services	Not Covered	50% Coinsurance	50% Coinsurance	40% Coinsurance
Orthodontia Lifetime Maximum**	N/A	\$1,500	\$1,500	\$1,000

<sup>\*</sup>Deductible is waived for services utilizing Cigna's DPPO Advantage Network.

<sup>\*\*</sup>Maximum applies across networks.

## Dental Plan Comparison—Basic

		Basic (2024)		
	Preventive (Current)	PPO Network	Premier Network	Out-of-Network
Deductible	\$0 individual / \$0 family*	\$0/\$0	\$0/\$0	\$0/\$0
Annual Benefit Limit**	\$1,500	\$2,000	\$1,500	\$1,000
Preventive and Diagnostic	No Charge	No Charge	No Charge	No Charge
Basic Restorative	80% Coinsurance	80% Coinsurance	80% Coinsurance	70% Coinsurance
Major Restorative	1% Coinsurance	40% Coinsurance	40% Coinsurance	1% Coinsurance
Orthodontia Services	Not Covered	Not Covered	Not Covered	Not Covered
Orthodontia Lifetime Maximum**	N/A	N/A	N/A	N/A

<sup>\*</sup>Deductible is waived for services utilizing Cigna's DPPO Advantage Network.

<sup>\*\*</sup>Maximum applies across networks.



## Actives and Retirees 2024 Dental Rates

#### No rate increase for 2024

- Increased design value for all three plans
- Avoided trend due to improved discounts

## Transition of Care





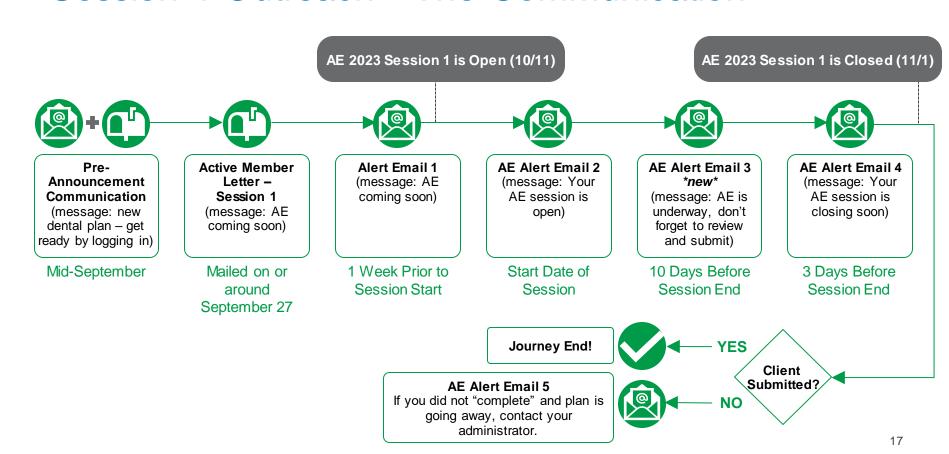
## Mandatory Dental Enrollment!

#### For all enrolled in dental plans

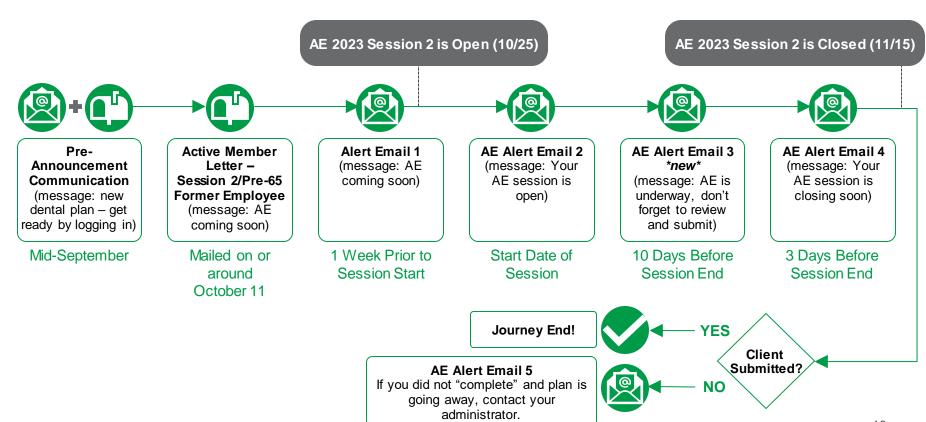
Employees are **REQUIRED** to make a new dental plan selection during Annual Enrollment, or they will **lose** dental coverage.

Tools and reports to help group administrator manage members in plans going away.

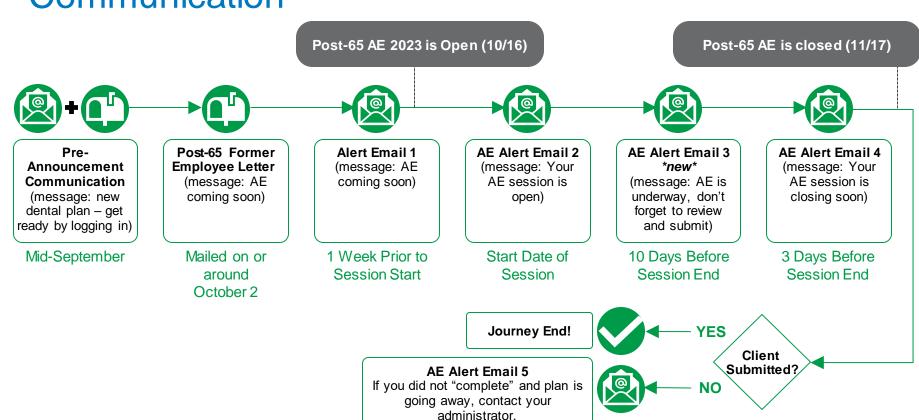
### Session 1 Outreach—The Communication



### Session 2 Outreach—The Communication



## Post-65 Former Employee Outreach—The Communication



### Member Annual Enrollment —Timeline

O	Session	Start Date	End Date	Recipients
	Session 1	October 11	November 1	Active Members Group 1
	Session 2	October 25	November 15	<ul><li>Active Members Group 2</li><li>Pre-65 Former Employees</li></ul>
	Post-65 Former Employees	October 16	November 17	Post-65 Former Employees

## Dental Plan Updates—Key Milestones



Announcement letter/email and education

Plan Design selections



Delta Dental website and call center available in September

Find a dentist



Annual Enrollment Forum for Administrators

Thursday, 10/12 3:30 to 4:30 PM ET



Annual Enrollment

Mandatory Annual Enrollment

# and Pricing

03. Active Medical Plan Updates

#### Medical Plans Offered for 2024





#### Seven plan options with each – Anthem and Cigna

• PPO 100

CDHP 15

• PPO 90

CDHP 20

PPO 80

CDHP 40

• PPO 70



#### Three plan options with Kaiser

- EPO High
- EPO 80
- CDHP 20

### == 2024 Health Plan Updates

Express Scripts Request for Proposal

SaveOnSP Expansion to Consumer-Directed Health Plans (CDHPs)

CDHP-15 & CDHP-20 Deductible Increases

2024 COVID-19 Provisions

## Pricing: Focus on Cost Trend Assumptions

What do the current trend studies show for 2024?



- 2024 medical cost projection is impacted by widespread inflation and continued growth in the specialty drug pipeline
- Prices remain primary driver of medical growing faster than the rate of utilization
- Inflators: COVID-19 mental health impact, specialty drug spending, cancer and chronic disease prevalence, cost inflation
- Deflators: mainstreaming of telehealth and virtual visits, increase in navigation tools

## == 2024 Overall Average Preliminary Rates

**Active Health** 



# and Pricing

04. Retiree Medical Plan Updates



## Retiree Medical Design Structure =

Group Medicare Advantage (GMA) Plan Overview

- Two primary UnitedHealthcare GMA plans
  - GMA Comprehensive (PPO)
  - GMA Premium (PPO)
- GMA plans will be available to eligible clergy and lay employees enrolled in Medicare Parts A and B
- Cost are increasing by 11%
- CPF subsidy set at \$317 (with 20 years of credited service)

# 05. Annual Renewal

## Medical Plans Going Away

## For Participating Groups that Eliminate Plans from their Current Offerings

If members with plans going away do not make a new selection, you can select a plan for them by **December 31, 2023**. Otherwise, they **will not have health coverage in 2024**.

Use the tools and enrollment monitoring reports designed to help you manage members in plans going away.

Changes to Participating Group plan selections may affect the plan types and networks available to members of the Participating Group.

### ERenewal Package

## Renewal Email



- Alerts Master/Senior Administrator to go to the web portal for the Group's Plan offering and selections
- Provides a link to instructions for how to access information

## Renewal Supporting Materials



- Medical Trust Renewal Letter
- Participating Group Agreement
- Administrative Policy Manual
- Medical Trust Compass Report and instructions
- Health Plan Comparison Chart
- Healthcare Compliance Notices
- Summaries of Benefits and Coverage (SBCs) on CPG.org
- AE Timeline and Letter Templates for Administrators

#### 2024 Active Renewals

## August 24 — Available in MAP/MLPS

- Review and share accordingly with your key stakeholders
- Benefits Relationship
   Management Team and
   resources available to assist
   you with questions
- Determine your 2024 Plan offering and make elections in MAP/MLPS

#### **Plan Selection Timing**

Plan Selection Deadline:September 29

## Communicating to Your Related Entities and Employees

#### Letter Templates



Customizable templates to help facilitate communications to your group about plans, rates, dates, etc.

- Template #1: Memo to clergy leadership, parish admins, or other benefits personnel
- Template #2: Letter to employees (members and non-participating employees)
- Template #3: Letter to employees who will become ineligible for coverage for the upcoming plan year

#### Plan Comparison Chart



Provides side-by-side benefit details to help members compare their options

## Annual Enrollment Guide



Helps employees make their annual plan elections

## 06. Updates to MyCPG Accounts



## **Update Beneficiaries Online**

- Starting in the Fall, you can update your beneficiaries through MyCPG Accounts
  - Defined Benefit pension benefits
  - Group Life insurance benefit



Members will be notified of this update in their annual enrollment communications

## Reflections, Questions, and Discussion



## Feedback Survey



# Thank You! For your participation and feedback.



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