

Subject: Tips for a Smooth Transition to Quantum Health
Date: Monday, March 17, 2025 at 9:07:34 PM Eastern Daylight Time
From: Church Pension Group
To: emailarchives

[Web Version](#)



Dear Friend:

As a reminder, The Episcopal Church Medical Trust (ECMT) is now working with Quantum Health, a leader in care coordination, to serve as your single point of contact and overall advocate with respect to your medical benefits.

Effective January 1, 2025, Quantum Care Coordinators—a team of nurses, benefits experts, and claims specialists—can help you make the most of your medical, prescription, vision, and behavioral health benefits and achieve better health outcomes.

To ensure that your transition to Quantum is as seamless as possible, we’re sending you this quick reminder of the main points to keep in mind.

You should have received a new medical ID card from ECMT **with new member and group ID numbers**. If you need immediate access to this card or want extra copies, call Quantum at 866-871-0629 or download a digital version via [MyQuantumCare.org](#).

What You Need to Do

- Share your new card with your physicians, pharmacy, behavioral health providers, and other medical facilities.
 - If your providers encounter a problem, ask them to call Quantum at the number listed on the back of your card, which is a **dedicated phone line** for ECMT members.
- Create Your Quantum Account
 - [MyCPG Accounts](#) or
 - [MyQuantumCare.org](#) or
 - Quantum Health app (App Store and Google Play)

Contact Quantum

- At 866-871-0629 (ECMT’s dedicated phone line), Monday to Friday, 8:30 AM to 10:00 PM ET.
- If prompted for your employer, please indicate “The Episcopal Church.”
- Please note that you should **no longer** contact Anthem or Cigna directly.

Want to Learn More?

- Watch our on-demand [webinar](#) introducing Quantum Health.
- [Visit our website](#) to learn about all the services available via Quantum.

Faithfully,

The Episcopal Church Medical Trust

[MyCPG Accounts](#)

Quick, convenient, safe.



BENEFITS | INSURANCE | PUBLISHING

This material is provided for informational purposes only and should not be viewed as investment, tax, or other advice. It does not constitute a contract or an offer for any products or services. In the event of a conflict between this material and the official plan documents or insurance policies, any official plan documents or insurance policies will govern. The Church Pension Fund (“CPF”) and its affiliates (collectively, “CPG”) retain the right to amend, terminate, or modify the terms of any benefit plan and/or insurance policy described in this material at any time, for any reason, and, unless otherwise required by applicable law, without notice.

This material is not a substitute for professional medical advice or treatment. CPG does not provide any healthcare services and, therefore, cannot guarantee any results or outcomes. Always seek the advice of a healthcare professional with any questions about your personal healthcare, including diet and exercise.

Neither The Church Pension Fund nor any of its affiliates (collectively, “CPG”) is responsible for the content, performance, or security of any website referenced herein that is outside the cpg.org domain or that is not otherwise associated with a CPG entity.

[Privacy Policy](#)

If you wish to unsubscribe from this email, please [click here](#).
To unsubscribe from all CPG-related emails, please email privacy@cpg.org.

Church Pension Group
19 East 34th Street, New York, NY 10016
©2025 Church Pension Group. All rights reserved.