

At-A-Glance Contact List	Phone	Email	Website
Administrator Support Routine questions, processing and support Fidelity Plan Sponsor Webstation (PSW) Fidelity Simplified Contribution Platform (SCP)	(855) 215-5990 (877) 432-9274 (fax) (888) 502-7526 (800) 917-4369	<i>admin-assist@cpg.org</i>	<i>www.cpg.org/arc</i> <i>www.cpg.org/redirects/fidelity-plrs-to-scp-conversion</i>
Integrated Benefits Account Management Services (IBAMS) Account Managers Relationship and account management (New business, consulting, personalized service & support)	Visit the IBAMS web page for contact information		<i>www.cpg.org/ibams</i>
As an individual for: Pension, Retirement Plans & Individual Life Insurance Medical, Dental, & Group Life/Disability Fidelity Member Customer Service line Zurich American Life Insurance Company	(866) 802-6333 (877) 432-9274 (fax) (800) 480-9967 (877) 432-9274 (fax) (877) 208-0092 (800) 206-8826	<i>benefits@cpg.org</i> <i>mtcustserv@cpg.org</i>	<i>www.cpg.org</i> <i>www.cpg.org/myaccount</i> <i>www.cpg.org</i> <i>www.netbenefits.com</i> <i>www.zurichna.com/myzurichbenefits</i>
Church Publishing Incorporated (Orders, Customer Service)	(800) 242-1918	<i>churchpublishingorders@pbd.com</i>	<i>www.churchpublishing.org</i>
Church Insurance Agency Corporation (Property and Casualty)	(800) 293-3525 Client Services (800) 819-2984 Billing (800) 223-5705 Claims (802) 753-1385 (fax) Claims	<i>CIACService@cpg.org</i> For Certificate of Insurance Requests <i>CICVCerts@cpg.org</i>	<i>www.churchinsurance.org</i>

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Health Plans	Website	Phone/Hours	App
Anthem Blue Cross Blue Shield Medical/Behavioral Health (EAP administered by Cigna— see Cigna section)	www.Anthem.com	(844) 812-9207 Monday – Friday, 9:00AM – 8:00PM ET	Sydney Health App (formerly Anthem Anywhere Mobile App)
Cigna Medical/Dental/Behavioral Health EAP	www.cigna.com	(800) 244-6224 (24/7) Members: (866) 395-7794 (24/7) Pre-Member Info: (800) 926-2273 (24/7) EAP Clinical Resource Team: (888) 244-6293 (Employers Only)	myCigna Mobile App
Kaiser Permanente	www.kp.org	Colorado: (877) 883-6698 Georgia: (866) 800-1486 Mid-Atlantic States: (877) 740-4117 Northwest: (866) 800-3402 Northern California: (800) 663-1771 Southern California: (800) 533-1833	Kaiser Permanente Mobile App
Express Scripts Prescription Drug Benefits	www.express-scripts.com	(800) 841-3361 (24/7)	Express Scripts Mobile App
Amplifon Hearing Health Care	www.amplifonusa.com	(866) 349-9055 Monday – Friday, 8:00AM – 8:00PM ET	
EyeMed Vision Care	www.eyemedvisioncare.com/ecmt	Members: (866) 723-0513 Pre-enrollment: (866) 723-0596 Monday – Saturday, 8:00AM – 11:00PM ET Sunday 11:00AM – 8:00PM ET	EyeMed Members Mobile App
Health Advocate	www.HealthAdvocate.com <i>password: episcopal</i>	(866) 695-8622 (24/7)	Health Advocate Mobile App
HealthEquity (Health Savings Accounts) Debit Cards may be issued	www.healthequity.com	(866) 346-5800 (24/7)	HealthEquity Mobile App
UnitedHealthcare Global Assistance	www.members.uhcglobal.com/	(800) 527-0218 (from U.S., Canada, Puerto Rico, Virgin Islands and Bermuda) (410) 453-6330 (from all other locations, call collect) Open 24/7	m.members.uhcglobal.com

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