## Change and Challenges: Developing Your Personal Resilience Strategies for Coping with Uncertainty

During times of change it is especially important to focus on taking good care of yourself physically, mentally and emotionally. You can make the choice to "act" constructively rather than "reacting" to what is happening. To "act" is to take responsibility for your well-being and choose effective coping strategies.

## **Physical Coping Strategies**

- 1. *Adequate rest* is the foundation of stress management. Establish a routine and get to bed at a reasonable hour.
- 2. *Exercise* is excellent for stress management and will also help you sleep better if you complete it no later than 3 hours before bedtime. Talk to your doctor before starting any exercise routine.
- 3. Eat well-balanced and regular meals.
- 4. Choose activities that allow you to *relax* in your off-work time (fish, read, quilt, paint, hunt whatever you like to do).
- 5. *Avoid alcohol and drugs* as a means to cope, unless your doctor gives you a needed prescription.

## **Mental Coping Strategies**

- 1. *Get the facts from reliable sources* to learn more about the problem, rather than relying on the rumor mill to provide accurate information.
- 2. Write it out, taking a problem-solving approach. For example if you are facing a financial issue, write out your living expenses, your current income, the changes you would anticipate in your income and sources of additional income. Make a list of your skills and how you could market them if needed later. It helps to put things in black and white, because it gives you a fact-based look at the situation, and also gives you a greater sense of control.
- 3. Recognize that you have time to form a plan, and that you may never have to activate it.
- 4. *Talk it out.* Brainstorm your problem-solving ideas with your loved ones to get their input and ideas.
- 5. *Shift your focus* to the here-and-now needs of your loved ones, activities you enjoy, and the things you need to get done. Give your thoughts a break from constantly thinking about the "what if" that scares you.
- 6. *Structure your time.* Large segments of unstructured time will tempt your thoughts to center endlessly around what troubles you most, and in doing this, your interpretation of what's happening will become more alarming and less objective.



- 7. *Remind yourself of your abilities and strengths.* Self-statements such as "I have always figured out some way to land on my feet" get you back in touch with the fact that you're steering your own ship you're not a bottle tossing and turning on life's seas.
- 8. *Rely on your spirituality.* Turn the problem over to your higher power for guidance and strength. We know that the human spirit is very strong. Survivors of concentration camps have taught us that developing a certain mental focus helped them endure hardships that go far beyond what we will have to endure.
- 9. *Read inspirational writings to find meaning* in what is happening. The context in which we see our life experience makes all the difference.
- 10. Set short-term goals. What are some things that you want to accomplish in the near future?

## **Emotional Coping Strategies**

- 1. *Reach out to people who care*, identifying your feelings and fears. Talk out your thoughts and feelings with loved ones.
- 2. Spend time in enjoyable activities with friends and family.
- 3. Write out your feelings. You're dealing with an abstract but very powerful loss the loss of expectations and assumptions. There's a grief process that comes along with loss, and that process consists of stages of shock, denial, bargaining, anger, depression and acceptance. Those stages are not smooth and orderly. They surface, retreat and resurface in a disorderly fashion. It helps to recognize what stage of grief you're in. We base much of our lives on the belief that life is reasonably predictable and controllable. We form expectations for the future based on that. When our beliefs and expectations are challenged or removed, we lose our balance, and our worlds are shaken. You know from previous crises in your life, however, that you will eventually regain your balance.
- 4. *Recognize anger as a secondary emotion.* Anger is often a surface emotion that covers up a deeper emotion, such as fear, hurt, or feeling of powerlessness. When you find yourself feeling anger, search for the deeper emotion, and work with it instead. Write about it. Talk about it.
- 5. Be cautious not to take out your anger on friends and relatives. It'll be much harder for them to be emotionally supportive if they're feeling attacked by you, and snapping at them will cause you to feel worse about yourself. As stated in #4 above, talk with them about the emotions which underlie your anger, and ask for their cooperation and support.

This material is provided by Cigna for informational/educational purposes only. It is not intended as medical/clinical advice. Only a health care professional can make a diagnosis or recommend a treatment plan. For more information about your behavioral health coverage, you can call the customer service or the behavioral health telephone number listed on your health care identification card.



"Cigna" is a registered service mark and the "Tree of Life" logo and "GO YOU" are service marks of Cigna Intellectual Property, Inc., licensed for use by Cigna Corporation and its operating subsidiaries. All products and services are provided by or through such operating subsidiaries and not by Cigna Corporation. Such operating subsidiaries include Connecticut General Life Insurance Company, Cigna Health and Life Insurance Company, Cigna Behavioral Health, Inc., and HMO or service company subsidiaries of Cigna Health Corporation.