

## At-A-Glance Contact List

Administrator Support	Phone	Email	Website
Routine questions, processing, and support	855-215-5990 877-432-9274 (fax)	<a href="mailto:admin-assist@cpg.org">admin-assist@cpg.org</a>	<a href="http://cpg.org/arc">cpg.org/arc</a>
Fidelity Plan Sponsor Webstation (PSW)	888-502-7526		<a href="http://cpg.org/administrators/retirement/defined-contribution-plan/remittance/">cpg.org/administrators/retirement/defined-contribution-plan/remittance/</a>
Fidelity Simplified Contribution Platform (SCP)	800-917-4369	<a href="mailto:scphelp@fmr.com">scphelp@fmr.com</a>	<a href="http://cpg.org/administrators/retirement/defined-contribution-plan/remittance/">cpg.org/administrators/retirement/defined-contribution-plan/remittance/</a>
Forrest T. Jones (FTJ)	877-679-2678		<a href="http://FTJ.com">FTJ.com</a>

My Admin Portal (MAP)	Phone/Hours	Email	Website	Purpose
Benefits Bill Pay Pension assessment and benefits bills (group health, life, and disability)	Client Services: 855-215-5990, Monday to Friday, 8:30 AM to 8:00 PM ET	<a href="mailto:admin-assist@cpg.org">admin-assist@cpg.org</a>	<a href="http://cpg.org/MAP">cpg.org/MAP</a>	For questions about the content of your invoice (provide Client Number and Account Number from the invoice)
Paymentus	Paymentus: 980-987-7445, Monday to Friday, 8:00 AM to Midnight ET; Saturday and Sunday, 8:00 AM to 5:00 PM ET	<a href="mailto:customercare@paymentus.com">customercare@paymentus.com</a>	<a href="http://cpg.org/benefitsbillpay">cpg.org/benefitsbillpay</a>	For technical assistance when making a payment online or by phone (provide Account Number from the invoice)
Paymentus Payment by Phone	866-899-0455			Have the invoice details handy

### Benefits Relationship Management (BRM) Relationship Managers

	Phone	Website
Relationship and account management (New business, consulting, personalized service, and support)	Visit the BRM web page for contact information	<a href="http://cpg.org/brm">cpg.org/brm</a>

### As an individual for

	Phone	Email	Website
Pension, Retirement Plans, and Group Life Insurance	866-802-6333 877-432-9274 (fax)	<a href="mailto:benefits@cpg.org">benefits@cpg.org</a>	<a href="http://cpg.org">cpg.org</a> <a href="http://cpg.org/myaccount">cpg.org/myaccount</a>
Medical, Dental, and Group Life	800-480-9967 877-432-9274 (fax)	<a href="mailto:mtcustserv@cpg.org">mtcustserv@cpg.org</a>	<a href="http://cpg.org">cpg.org</a>
Fidelity Member Customer Service line	877-208-0092		<a href="http://netbenefits.com">netbenefits.com</a>
Disability Insurance American Family Life Assurance Company of New York (Aflac)	800-206-8826		<a href="http://mygroupplifedisability.aflac.com/">mygroupplifedisability.aflac.com/</a>
Paymentus	Paymentus: 980-987-7445, Monday to Friday, 8:00 AM to Midnight ET; Saturday and Sunday, 8:00 AM to 5:00 PM ET	<a href="mailto:customercare@paymentus.com">customercare@paymentus.com</a>	<a href="http://cpg.org/mycpg">cpg.org/mycpg</a> For technical assistance when making a payment online or by phone (provide Account Number from the invoice)
Paymentus Payment by Phone	866-899-0455		Have the invoice handy

<b>Church Publishing Incorporated</b>			
Orders, Customer Service	Phone 800-242-1918	Email <a href="mailto:churchpublishingorders@pbd.com">churchpublishingorders@pbd.com</a>	Website <a href="http://churchpublishing.org">churchpublishing.org</a>
<b>Church Insurance Agency Corporation</b>			
Property and Casualty	Phone Client Services: 800-293-3525 Billing: 800-819-2984 Claims: 800-223-5705 Claims: 802-753-1385 (fax) Find Your Rep: 800-293-3525	Email <a href="mailto:ciacservice@cpge.org">ciacservice@cpge.org</a> For Certificate of Insurance Requests <a href="mailto:cicvtcerts@cpge.org">cicvtcerts@cpge.org</a>	Website <a href="http://cpge.org/global/about-us/about-cpge/church-insurance/">cpge.org/global/about-us/about-cpge/church-insurance/</a> Contact Us <a href="http://cpge.org/global/about-us/contact-us/">cpge.org/global/about-us/contact-us/</a>
For viewing policies and managing bills and claims online	800-293-3525	<a href="mailto:ciacservice@cpge.org">ciacservice@cpge.org</a>	<a href="http://cpge.org/MAP">cpge.org/MAP</a>
<b>Health Plans</b>			
<b>Quantum Health</b> For plans using Anthem and Cigna networks and Cigna EAP	<b>Phone/Hours</b> <b>Quantum Health</b> 866-871-0629 Monday to Friday 8:30 AM to 10:00 PM ET <b>EAP:</b> 866-395-7794 (24/7)	<b>Website</b> <a href="http://MyQuantumCare.org">MyQuantumCare.org</a>	<b>Purpose</b> Apple: Quantum Health from the <a href="#">App Store</a> Android: Quantum Health from <a href="#">Google Play</a>
<b>Delta Dental</b>	<b>Members:</b> 888-894-7059	<a href="http://deltadentalins.com">deltadentalins.com</a>	<b>Delta Dental Mobile App</b> Apple: Delta Dental Plans Association from the <a href="#">App Store</a> Android: Delta Dental Plans Association from <a href="#">Google Play</a>
<b>Kaiser Permanente</b>	<b>Colorado:</b> 877-883-6698 <b>Georgia:</b> 866-800-1486 <b>Mid-Atlantic States:</b> 877-740-4117 <b>Northwest:</b> 866-800-3402 <b>Northern California:</b> 800-663-1771 <b>Southern California:</b> 800-533-1833	<a href="http://kp.org">kp.org</a>	<b>Kaiser Permanente Mobile App</b> Apple: Kaiser Permanente from the <a href="#">App Store</a> Android: Kaiser Permanente from <a href="#">Google Play</a>
<b>Express Scripts Prescription Drug Benefits</b>	800-841-3361 (24/7)	<a href="http://express-scripts.com">express-scripts.com</a>	<b>Express Scripts Mobile App</b> Express Scripts Pharmacy Mobile App   <a href="#">Express Scripts</a>
<b>EyeMed Vision Care</b>	<b>Members:</b> 866-723-0513 <b>Pre-enrollment:</b> 866-723-0596 Monday to Saturday, 8:00 AM to 11:00 PM ET Sunday 11:00 AM to 8:00 PM ET	<a href="http://eyemedvisioncare.com/ecmt">eyemedvisioncare.com/ecmt</a>	<b>EyeMed Members Mobile App</b> Apple: EyeMed from the <a href="#">App Store</a> Android: EyeMed from <a href="#">Google Play</a>
<b>HealthEquity</b> (Health Savings Accounts) Debit Cards may be issued	866-382-3510 Monday to Friday, 6:00 AM to 6:00 PM MST	<a href="http://healthequity.com">healthequity.com</a>	<b>HealthEquity Mobile App</b> Apple: HealthEquity Mobile from the <a href="#">App Store</a> Android: EyeMed from <a href="#">Google Play</a>

Teladoc

Contact through Quantum Health

UnitedHealthcare Global Assistance	800-527-0218 (from US, Canada, Puerto Rico, Virgin Islands and Bermuda) 410-453-6330 (from all other locations, call collect) Open 24/7	<a href="http://worldwatch.uhcglobal.com">worldwatch.uhcglobal.com</a>
---------------------------------------	--	--